Attorney Docket No.: BLD920010034US2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re PATENT APPLICATION Of:

Carl M. Dennison et al.

Appln, No.: 10/065,527 Examiner: Peter K, HUNTSINGER

Filed: October 25, 2002 Art Unit: 2624

For: VISUAL JOB TICKETING USING A DOCUMENT VIEWING APPLICATION

AMENDMENT

Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to an Office action dated March 12, 2010, please amend the above identified application as follows:

Amendments to the Claims begin on page 2 of this Amendment.

Remarks/Arguments begin on page 8 of this Amendment.